



**State of New Hampshire
Department of Health and Human Services**

**Quality Assurance and Improvement:
Medicaid Care Management
Quality Strategy**

July, 2019

Medicaid Care Management Quality Strategy: Presentation Agenda

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- What is a Managed Care Quality Strategy?
- What are the primary updates to the NH Medicaid Care Management Quality Strategy?
- Open period for comments on the MCM Quality Strategy.



What is a Managed Care Quality Strategy?

- A managed care quality strategy is a federally required written document demonstrating how a state assesses and improves the quality of health care and services furnished by the MCO.
- The quality strategy should be updated at least once every 3 years OR when there is a significant program change (e.g. new population, new MCM contract).
- CMS has specific requirements for what must be included in a quality strategy. The final draft must be posted for public comments and the state must obtain input from MCAC, beneficiaries and other stakeholders.
- The current update will be the 5th version of the NH Medicaid MCM Quality Strategy.



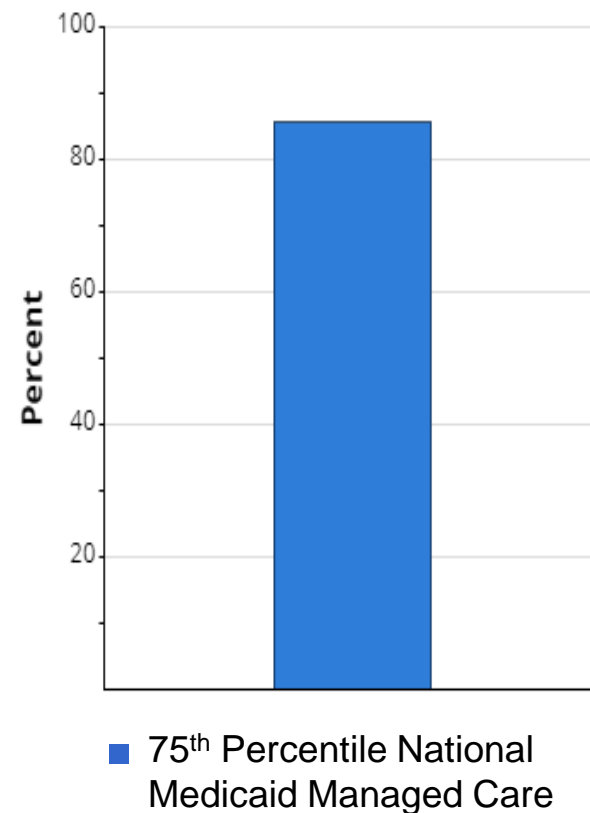
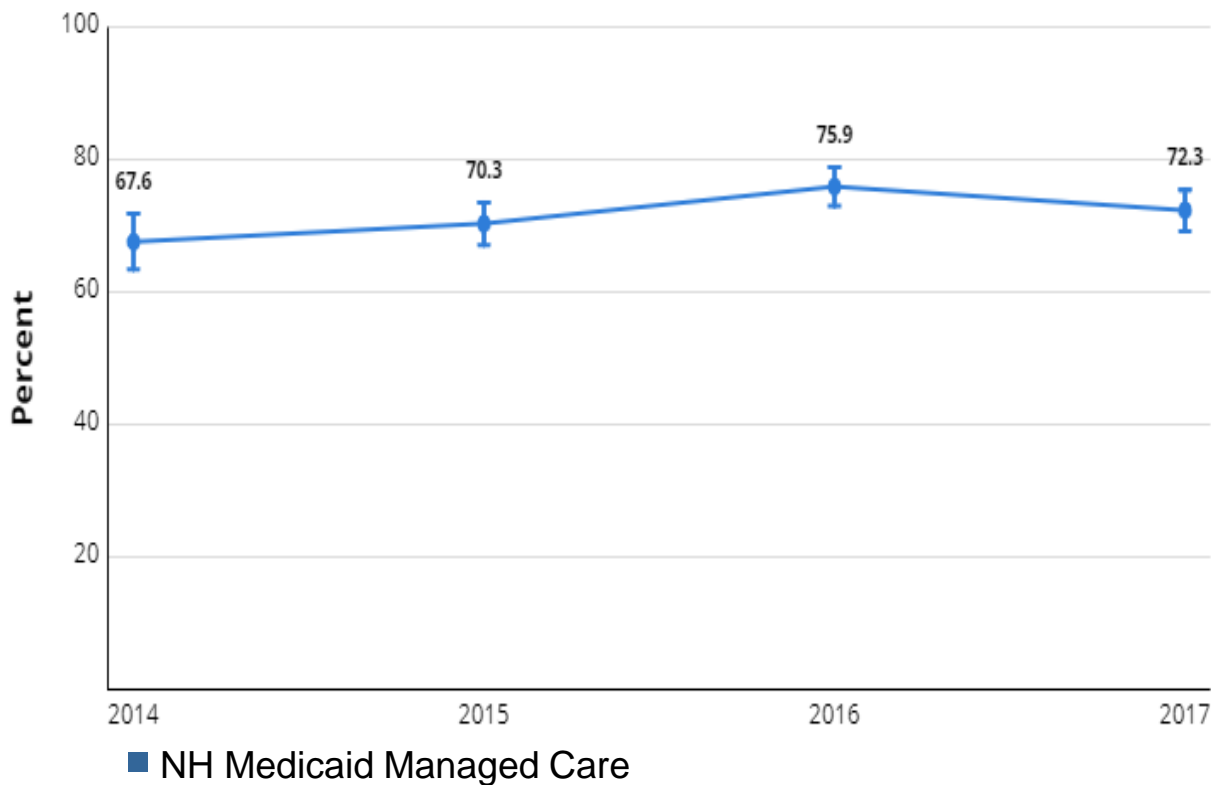
What Are The Primary Updates?

- Added Activities/Initiatives that impact quality:
 - Earned Performance Withhold and Performance Incentive Payment; and
 - Alternative Payment Models.
- Added New goal/objects:
 - Improved Care Coordination; and
 - Reduction of Medicaid enrollment gaps.
- Changed benchmarks for quality of care for:
 - Prevention; and
 - Treatment.



Immunizations for Adolescents – Combination 1

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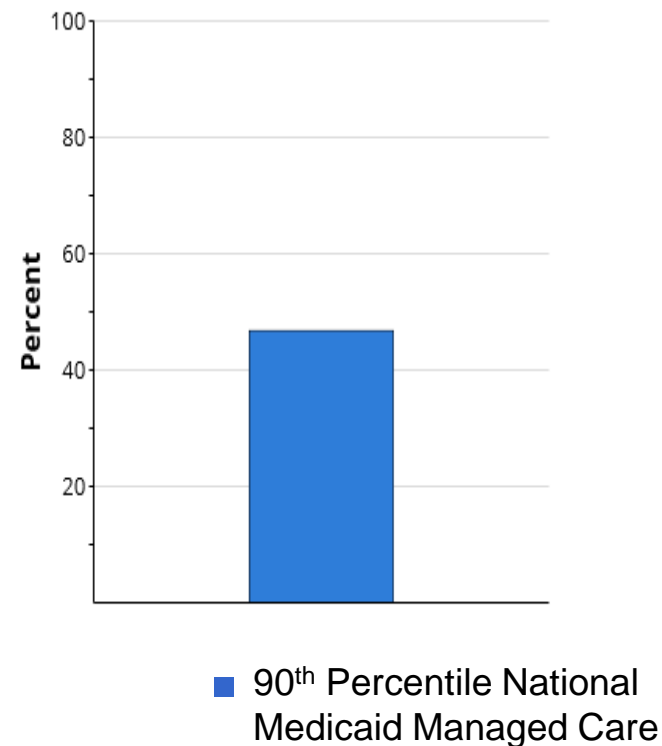
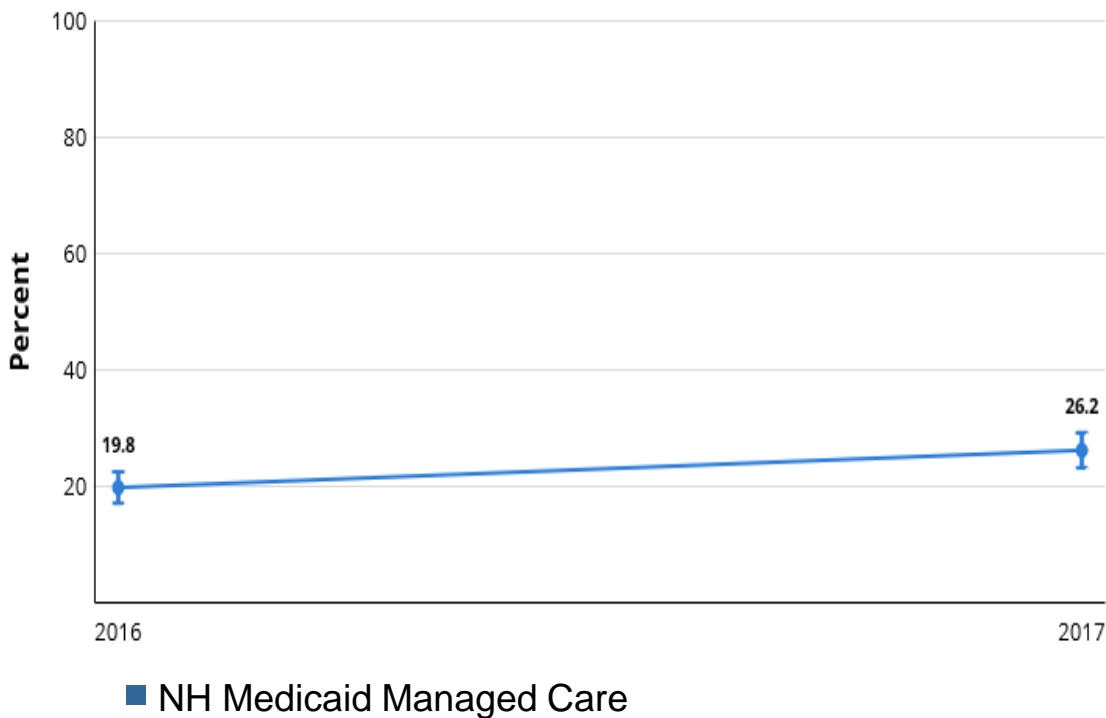
Measure Description:

The percent of members 13 years of age who received vaccine combination #1 (meningococcal vaccine and tetanus, diphtheria, and acellular pertussis (Tdap) or tetanus, diphtheria toxoid vaccine (Td).



Immunizations for Adolescents – Combination 2

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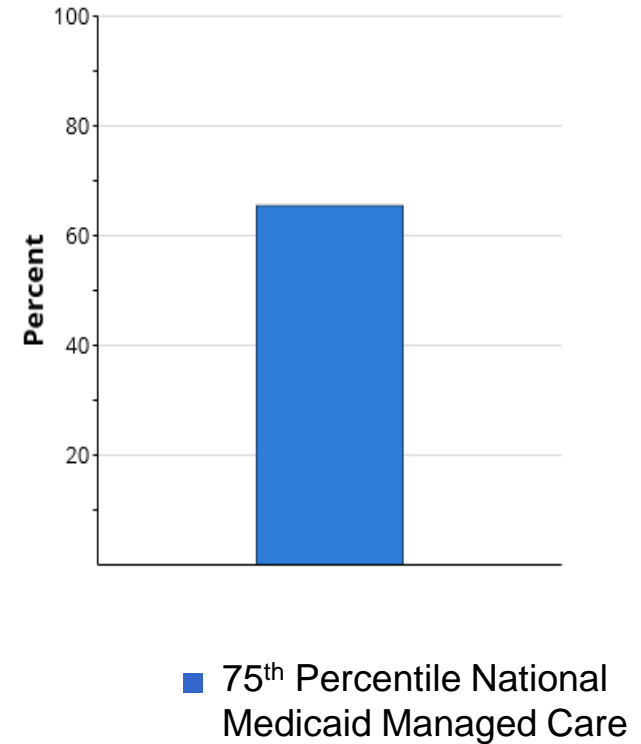
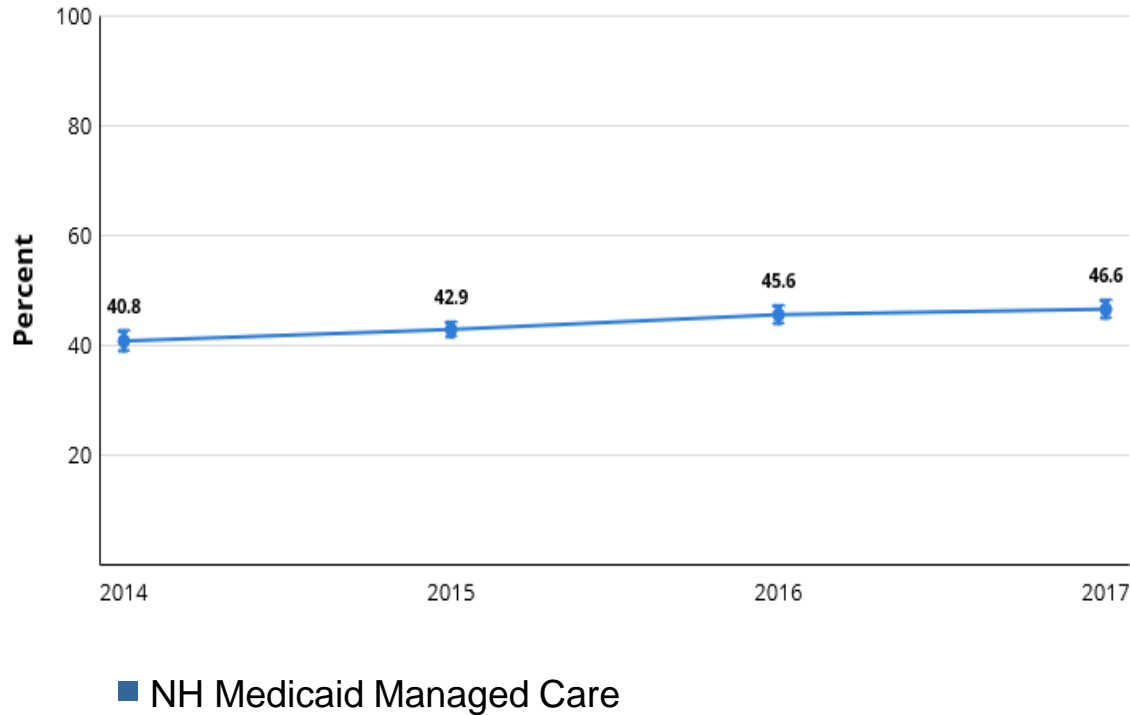
Measure Description:

The percent of members 13 years of age who received vaccine combination #2 (meningococcal vaccine, Tdap (or Td), and HPV (2 or 3 doses)).



Chlamydia Screening in Women

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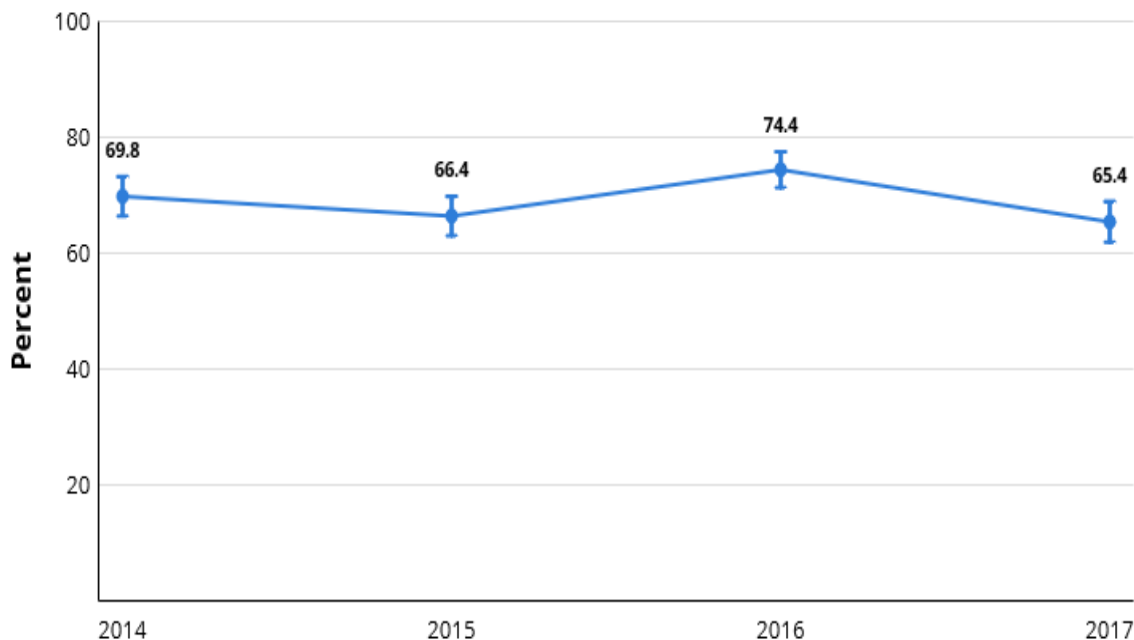


Measure Description:

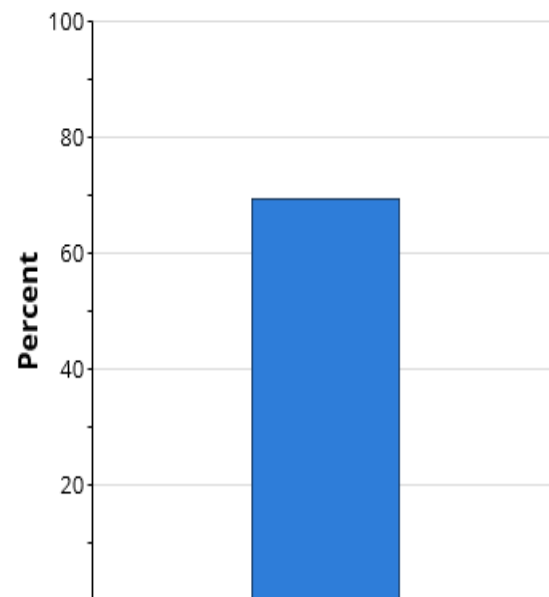
The percent of sexually active female members 16-24 years of age who had at least one test for chlamydia during the past year.



Timely Postpartum Care Visit



■ NH Medicaid Managed Care



■ 75th Percentile National Medicaid Managed Care

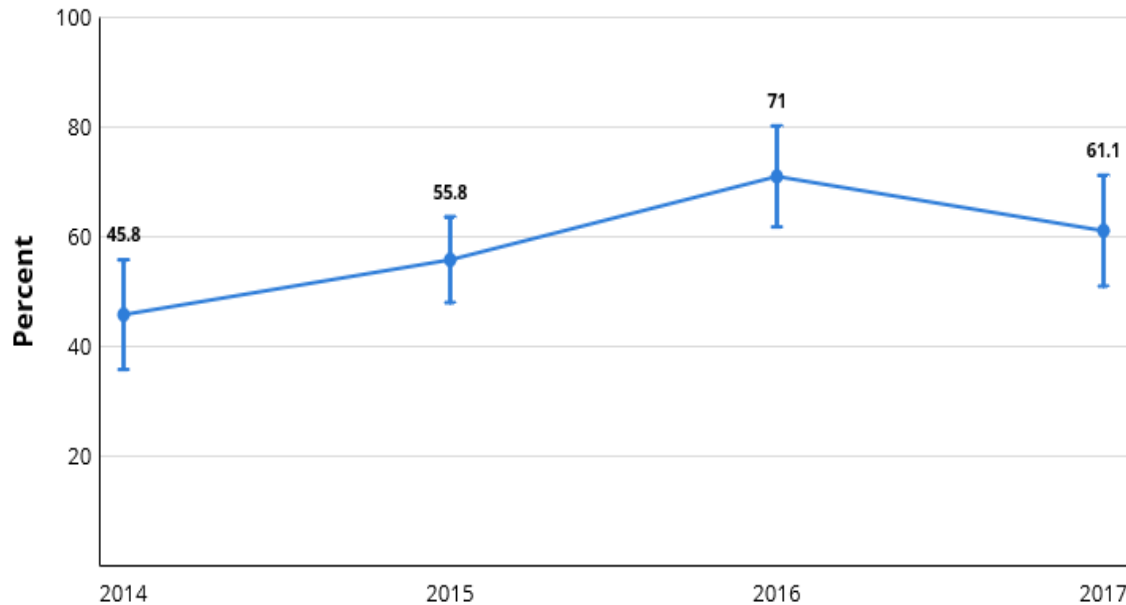
Measure Description:

The percent of women who delivered a live birth and had a postpartum visit 21 - 56 days after delivery.

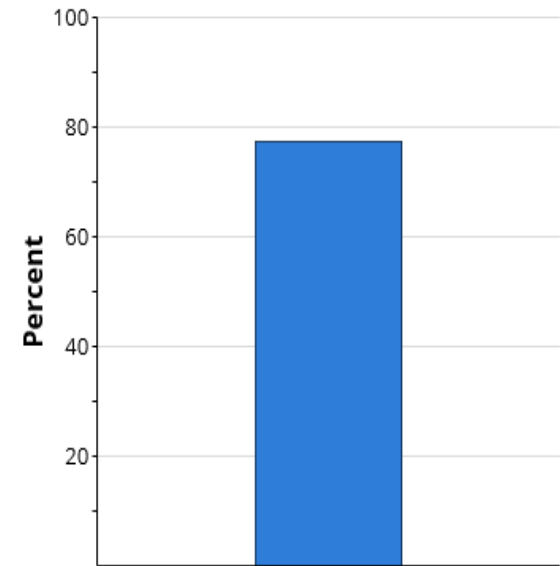


Diabetes Monitoring for People With Diabetes and Schizophrenia

9



■ NH Medicaid Managed Care



■ 75th Percentile National Medicaid Managed Care

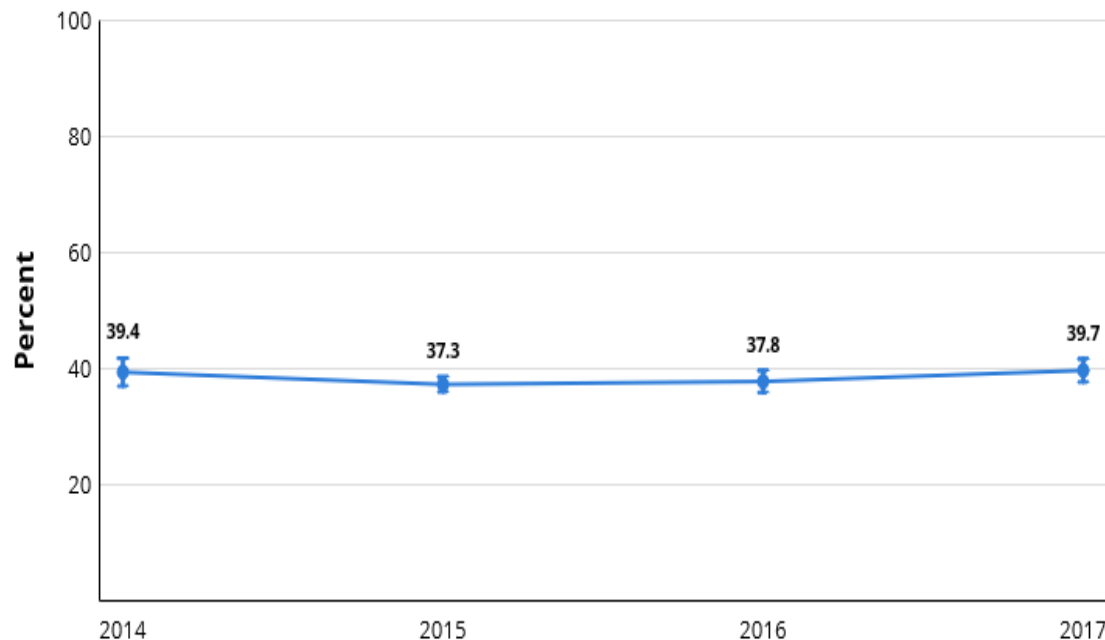
Measure Description:

The percent of members 18 – 64 years of age who have diabetes and schizophrenia and had a LDL-C and HbA1c laboratory test during the measurement year.

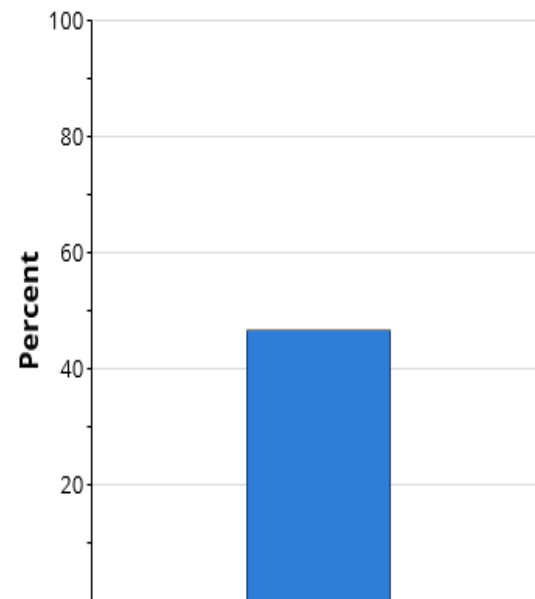


Follow-Up Care for Children Prescribed Attention-Deficit Hyperactivity Disorder Medication- Initiation

10



■ NH Medicaid Managed Care



■ 75th Percentile National Medicaid Managed Care

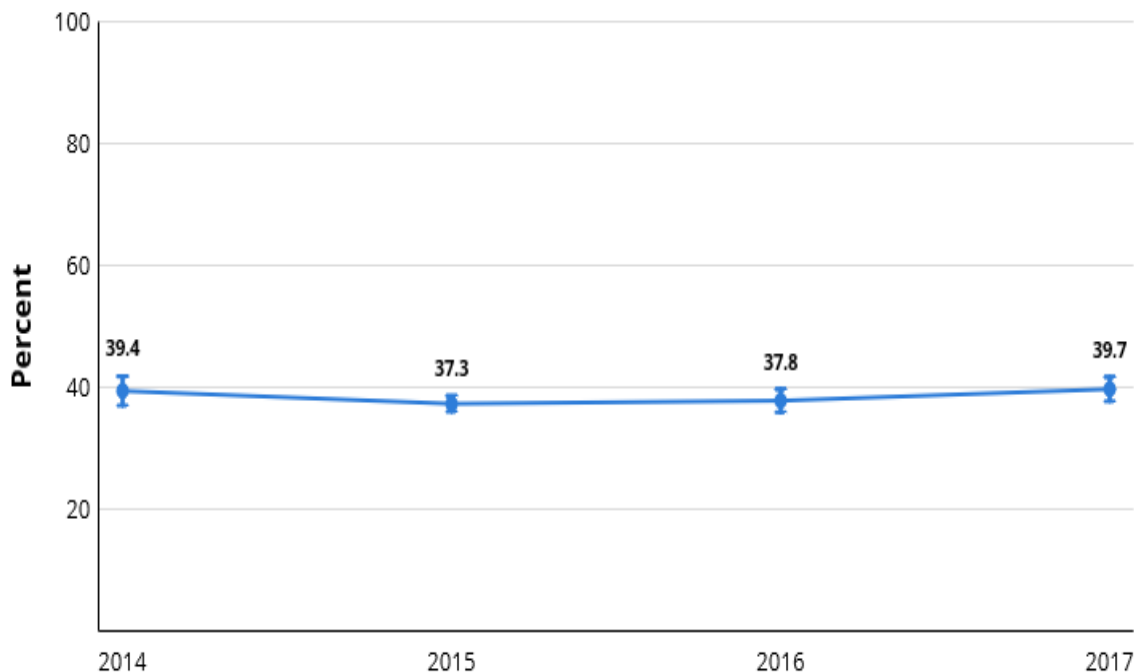
Measure Description:

The percent of members 6 -12 years of age who are newly prescribed attention-deficit/hyperactivity disorder (ADHD) medication and had a follow-up visit within 30 days with a practitioner who has prescribing authority.

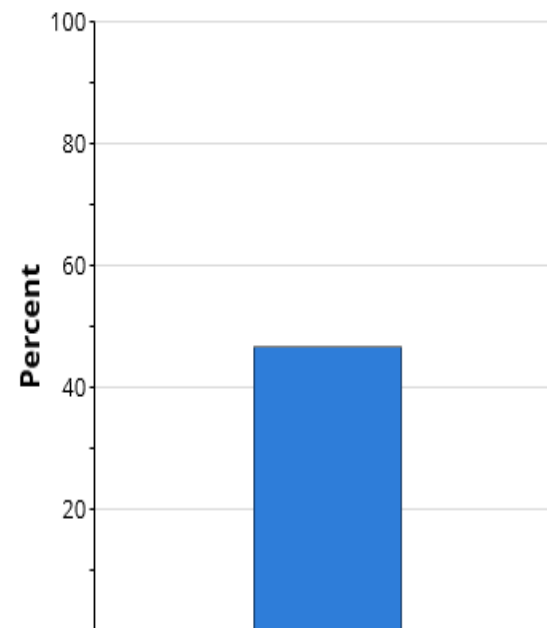


Initiation and Engagement of Alcohol and Other Drug Abuse or Dependence Treatment– Initiation Total

11



■ NH Medicaid Managed Care



■ 75th Percentile National Medicaid Managed Care

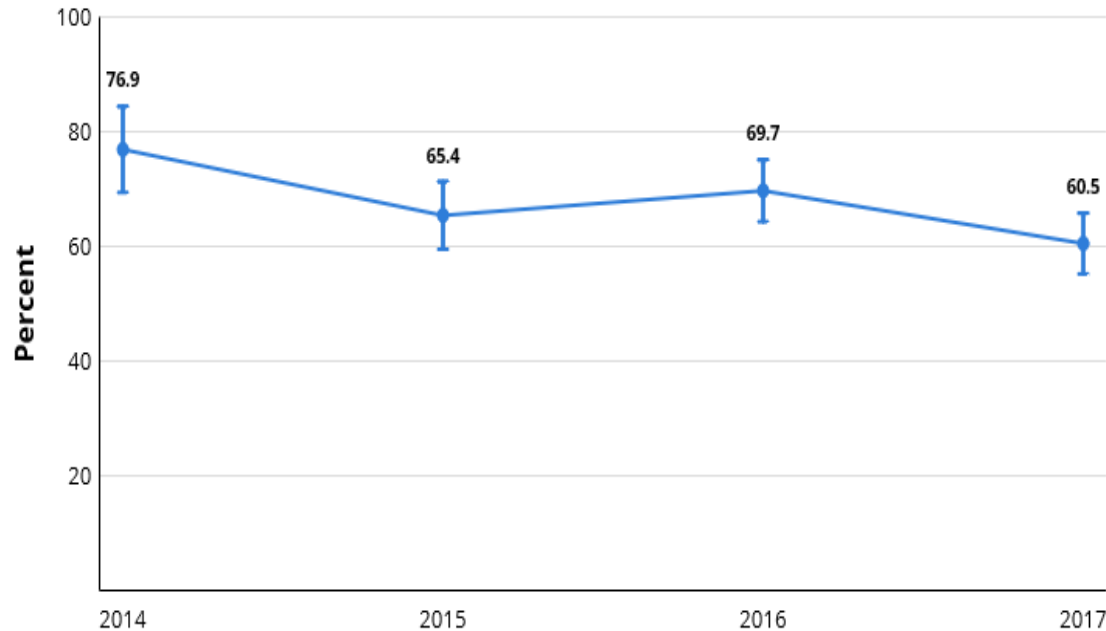
Measure Description:

The percent of members 13 years of age and older who had a new episode of alcohol or other drug (AOD) dependence and initiated treatment within 14 days of diagnosis.

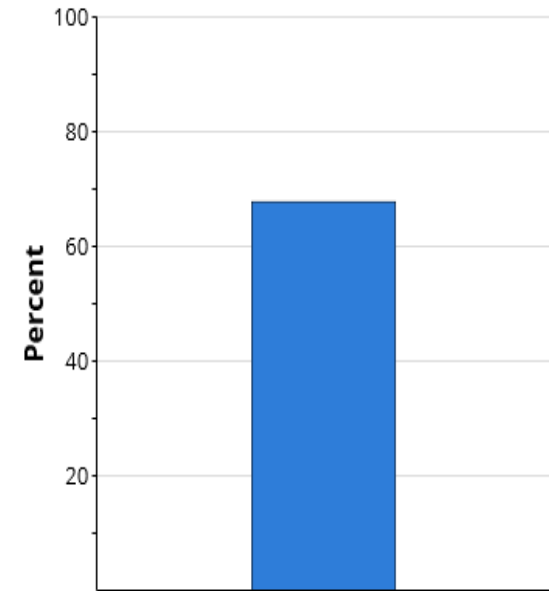


Use of First-Line Psychosocial Care for Children and Adolescents on Antipsychotics

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■ NH Medicaid Managed Care



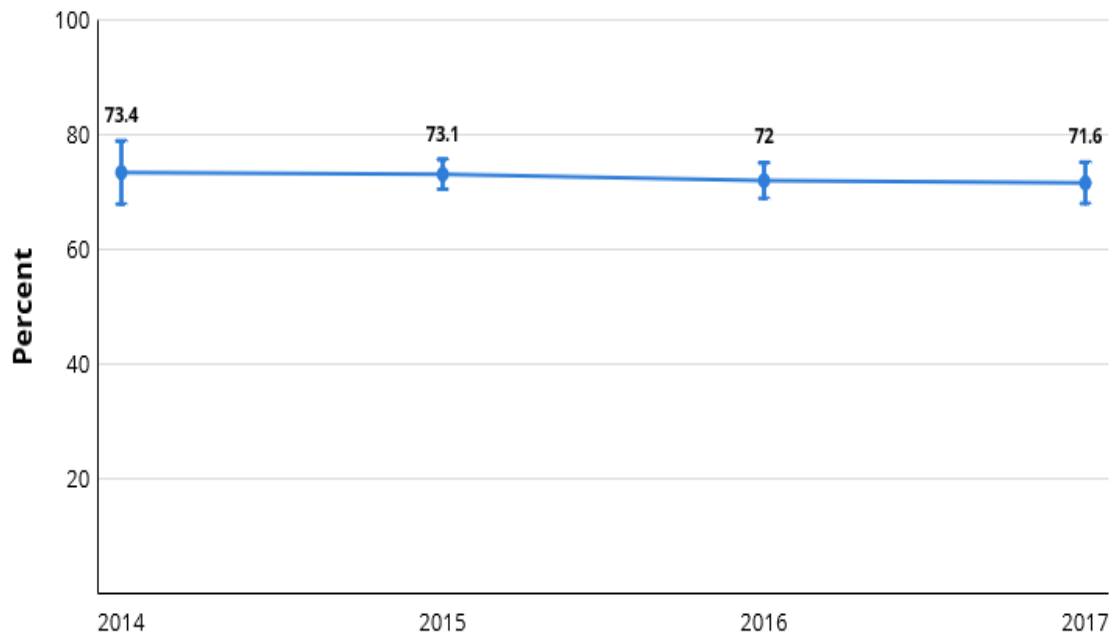
■ 75th Percentile National Medicaid Managed Care

Measure Description:

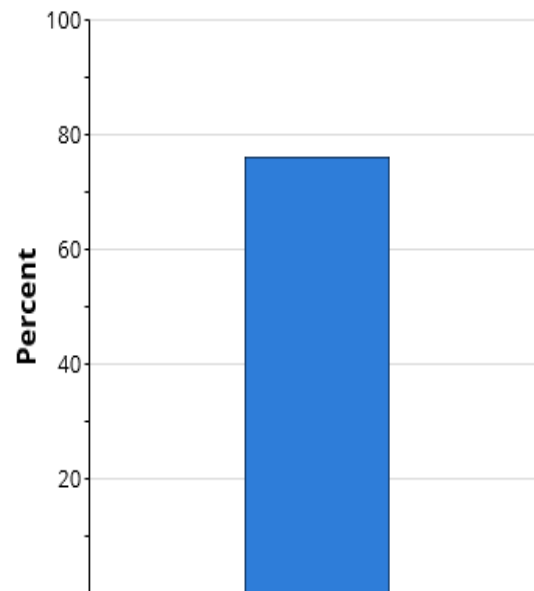
The percentage of members 1-17 years of age who were prescribed an antipsychotic medication and had documentation of psychosocial care as first-line treatment.



Use of Imaging Studies for Low Back Pain



■ NH Medicaid Managed Care



■ 75th Percentile National Medicaid Managed Care

Measure Description:

The percent of members 18 – 50 years of age with a primary diagnosis of low back pain and did not receive an imaging study within 28 days of diagnosis.



Center for Medicare and Medicaid Services Score Card

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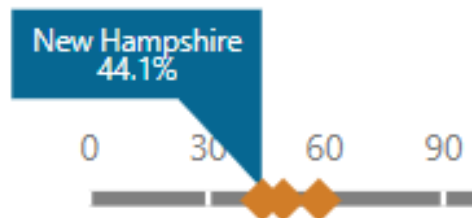
Percentage of Sexually Active Women Screened for Chlamydia: Ages 16-20

Chlamydia Screening in Women Ages 16-20

46 States Reporting State Rate **44.1**

Population: **Medicaid only**

Performance



Open Comment Period

- Open Comment Period: July 1, 2019 through August 8, 2019
- QS Draft can be found at: <https://www.dhhs.nh.gov/ombp/quality/index.htm>
- Email Comments to: Medicaidquality@dhhs.nh.gov
- Comment Format: Comments made directly on the electronic document are preferred; however, any format will be accepted. For comments not made on the electric document, include a summary and page number of the quality strategy element associated with your comment.



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Questions & Answers



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