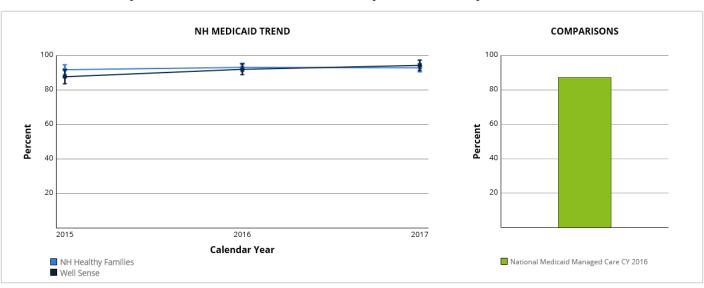
NH MCM Network and Access Monitoring Report- Adult & Child CAHPS

MEASURES

- Child CAHPS®: Getting Routine or Check-up Appointments as Soon as They Were Needed: Usually or Always
- Child CAHPS®: Getting Needed Care from a Doctor's Office or Clinic During Evenings, Weekends, or Holidays - Usually or Always
- Child CAHPS®: Getting Needed Care Right Away Usually or Always
- Child CAHPS®: Getting Appointment to See Specialist as Soon as Needed: Usually or Always
- Child CAHPS®: Ease in Getting Treatment or Counseling for their Child Usually or Always
- Child CAHPS®: Ease in Getting Special Therapy for their Child Usually or Always
- Child CAHPS®: Ease in Getting Special Medical Equipment or Devices for their Child Usually or Always
- Child CAHPS®: Ease In Getting Care, Tests, and Treatment- Usually or Always
- Adult CAHPS®: Getting Routine or Check-up Appointments as Soon as They Were Needed: Usually or Always
- Adult CAHPS®: Getting Needed Care from a Doctor's Office or Clinic During Evenings, Weekends, or Holidays - Usually or Always
- Adult CAHPS®: Getting Needed Care Right Away Usually or Always
- Adult CAHPS®: Getting Appointment to See Specialist as Soon as Needed: Usually or Always
- Adult CAHPS®: Ease in Getting Treatment or Counseling: Usually or Always
- Adult CAHPS®: Ease in Getting Special Medical Equipment: Usually or Always
- Adult CAHPS®: Ease In Getting Care, Tests, and Treatment: Usually or Always
- Adult CAHPS®: Days to Get Appointment For Check-up or Routine Care: E. 8 to 14 Days

Child CAHPS®: Getting Routine or Check-up Appointments as Soon as They Were Needed: Usually or Always



Data

Child CAHPS®: Getting Routine or Check-up Appointments as Soon as They Were Needed: Usually or Always

TIME PERIOD	DATA SUBMITTER	MEASURE NUMERATOR	MEASURE DENOMINATOR	MEASURE RATE	CONFIDENCE INTERVAL
2015-01-01 - 2015-12-31	NH Healthy Families	335	365	91.8%	89.0 - 94.6
2015-01-01 - 2015-12-31	Well Sense	214	244	87.7%	83.6 - 91.8
2016-01-01 - 2016-12-31	NH Healthy Families	405	435	93.1%	90.7 - 95.5
2016-01-01 - 2016-12-31	Well Sense	275	299	92.0%	88.9 - 95.1
2017-01-01 - 2017-12-31	NH Healthy Families	408	439	92.9%	90.5 - 95.3
2017-01-01 - 2017-12-31	Well Sense	214	227	94.3%	91.2 - 97.3

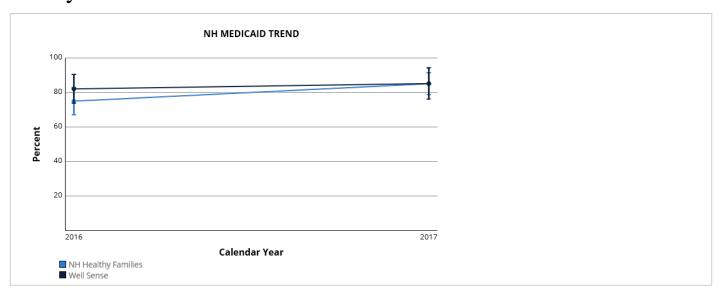
Child CAHPS®: Getting Routine or Check-up Appointments as Soon as They Were Needed: Usually or Always - Comparators

ORIGINAL ORDER	MEASURE ID	MEASURE NAME	COMPARATOR NAME	COMPARATOR TYPE	YEAR	VALUE
0	CAHPS_GP.Q06	Child CAHPS®: Getting Routine or Check-up Appointments as Soon as They Were Needed: Usually or Always	National Medicaid Managed Care CY 2016	Comparison Rate	2016	‡

[‡] Comparator value has been suppressed.

^{*} For more detail on comparators, see the related comparator section below.

Child CAHPS®: Getting Needed Care from a Doctor's Office or Clinic During Evenings, Weekends, or Holidays - Usually or Always

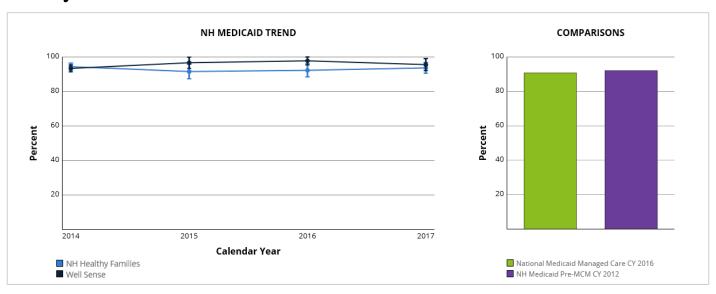


Data

Child CAHPS®: Getting Needed Care from a Doctor's Office or Clinic During Evenings, Weekends, or Holidays - Usually or Always

TIME PERIOD	DATA SUBMITTER	MEASURE NUMERATOR	MEASURE DENOMINATOR	MEASURE RATE	CONFIDENCE INTERVAL
2016-01-01 - 2016-12-31	NH Healthy Families	87	116	75.0%	67.1 - 82.9
2016-01-01 - 2016-12-31	Well Sense	69	84	82.1%	73.8 - 90.5
2017-01-01 - 2017-12-31	NH Healthy Families	103	121	85.1%	78.8 - 91.5
2017-01-01 - 2017-12-31	Well Sense	52	61	85.2%	76.2 - 94.3

Child CAHPS®: Getting Needed Care Right Away - Usually or Always



Data

Child CAHPS®: Getting Needed Care Right Away - Usually or Always

TIME PERIOD	DATA SUBMITTER	MEASURE NUMERATOR	MEASURE DENOMINATOR	MEASURE RATE	CONFIDENCE INTERVAL
2014-01-01 - 2014-12-31	NH Healthy Families	418	443	94.4%	92.2 - 96.5
2014-01-01 - 2014-12-31	Well Sense	540	578	93.4%	91.4 - 95.4
2015-01-01 - 2015-12-31	NH Healthy Families	153	167	91.6%	87.4 - 95.8
2015-01-01 - 2015-12-31	Well Sense	116	120	96.7%	93.4 - 99.9
2016-01-01 - 2016-12-31	NH Healthy Families	179	194	92.3%	88.5 - 96.0
2016-01-01 - 2016-12-31	Well Sense	135	138	97.8%	95.4 - 100.0
2017-01-01 - 2017-12-31	NH Healthy Families	223	238	93.7%	90.6 - 96.8
2017-01-01 - 2017-12-31	Well Sense	130	136	95.6%	92.1 - 99.1

Child CAHPS®: Getting Needed Care Right Away - Usually or Always - Comparators

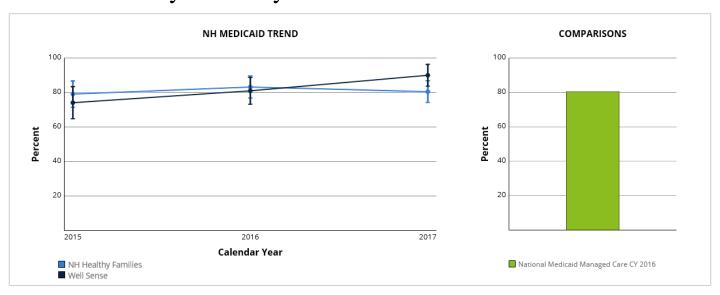
ORIGINAL ORDER	MEASURE ID	MEASURE NAME	COMPARATOR NAME	COMPARATOR TYPE	YEAR	VALUE
0	CAHPS_GP.Q04	Child CAHPS®: Getting Needed Care Right Away - Usually or Always	National Medicaid Managed Care CY 2016	Comparison Rate	2016	‡

ORIGINAL ORDER	MEASURE ID	MEASURE NAME	COMPARATOR NAME	COMPARATOR TYPE	YEAR	VALUE
1	CAHPS_GP.Q04	Child CAHPS®: Getting Needed Care Right Away - Usually or Always	NH Medicaid Pre-MCM CY 2012	Comparison Rate	2012	‡

[‡] Comparator value has been suppressed.

^{*} For more detail on comparators, see the related comparator section below.

Child CAHPS®: Getting Appointment to See Specialist as Soon as Needed: Usually or Always



Data

Child CAHPS®: Getting Appointment to See Specialist as Soon as Needed: Usually or Always

TIME PERIOD	DATA SUBMITTER	MEASURE NUMERATOR	MEASURE DENOMINATOR	MEASURE RATE	CONFIDENCE INTERVAL
2015-01-01 - 2015-12-31	NH Healthy Families	87	110	79.1%	71.5 - 86.7
2015-01-01 - 2015-12-31	Well Sense	63	85	74.1%	64.8 - 83.4
2016-01-01 - 2016-12-31	NH Healthy Families	109	131	83.2%	76.8 - 89.6
2016-01-01 - 2016-12-31	Well Sense	81	100	81.0%	73.2 - 88.8
2017-01-01 - 2017-12-31	NH Healthy Families	124	154	80.5%	74.3 - 86.8
2017-01-01 - 2017-12-31	Well Sense	81	90	90.0%	83.7 - 96.3

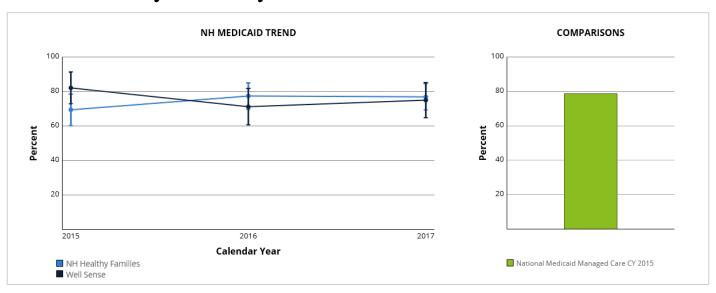
Child CAHPS®: Getting Appointment to See Specialist as Soon as Needed: Usually or Always - Comparators

ORIGINAL ORDER	MEASURE ID	MEASURE NAME	COMPARATOR NAME	COMPARATOR TYPE	YEAR	VALUE
0	CAHPS_GP.Q46	Child CAHPS®: Getting Appointment to See Specialist as Soon as Needed: Usually or Always	National Medicaid Managed Care CY 2016	Comparison Rate	2016	‡

[‡] Comparator value has been suppressed.

* For more detail on comparators, see the related compa	rator section below.	

Child CAHPS®: Ease in Getting Treatment or Counseling for their Child - Usually or Always



Data

Child CAHPS®: Ease in Getting Treatment or Counseling for their Child - Usually or Always

TIME PERIOD	DATA SUBMITTER	MEASURE NUMERATOR	MEASURE DENOMINATOR	MEASURE RATE	CONFIDENCE INTERVAL
2015-01-01 - 2015-12-31	NH Healthy Families	68	98	69.4%	60.3 - 78.5
2015-01-01 - 2015-12-31	Well Sense	55	67	82.1%	72.9 - 91.3
2016-01-01 - 2016-12-31	NH Healthy Families	89	115	77.4%	69.7 - 85.0
2016-01-01 - 2016-12-31	Well Sense	52	73	71.2%	60.7 - 81.8
2017-01-01 - 2017-12-31	NH Healthy Families	90	117	76.9%	69.3 - 84.6
2017-01-01 - 2017-12-31	Well Sense	54	72	75.0%	64.8 - 85.2

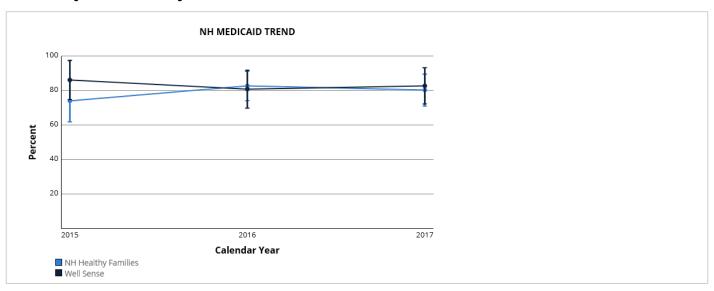
Child CAHPS®: Ease in Getting Treatment or Counseling for their Child - Usually or Always - Comparators

ORIGINAL ORDER	MEASURE ID	MEASURE NAME	COMPARATOR NAME	COMPARATOR TYPE	YEAR	VALUE
0	CAHPS_GP.Q26	Child CAHPS®: Ease in Getting Treatment or Counseling for their Child - Usually or Always	National Medicaid Managed Care CY 2015	Comparison Rate	2015	‡

[‡] Comparator value has been suppressed.

For more detail on comparators, see the related comparator section below.						

Child CAHPS®: Ease in Getting Special Therapy for their Child - Usually or Always

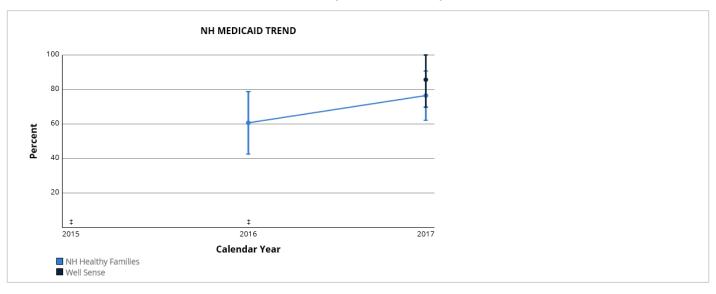


Data

Child CAHPS®: Ease in Getting Special Therapy for their Child - Usually or Always

TIME PERIOD	DATA SUBMITTER	MEASURE NUMERATOR	MEASURE DENOMINATOR	MEASURE RATE	CONFIDENCE INTERVAL
2015-01-01 - 2015-12-31	NH Healthy Families	37	50	74.0%	61.8 - 86.2
2015-01-01 - 2015-12-31	Well Sense	31	36	86.1%	74.8 - 97.4
2016-01-01 - 2016-12-31	NH Healthy Families	62	75	82.7%	74.1 - 91.2
2016-01-01 - 2016-12-31	Well Sense	42	52	80.8%	69.8 - 91.7
2017-01-01 - 2017-12-31	NH Healthy Families	57	71	80.3%	71.0 - 89.5
2017-01-01 - 2017-12-31	Well Sense	43	52	82.7%	72.2 - 93.2

Child CAHPS®: Ease in Getting Special Medical Equipment or Devices for their Child - Usually or Always



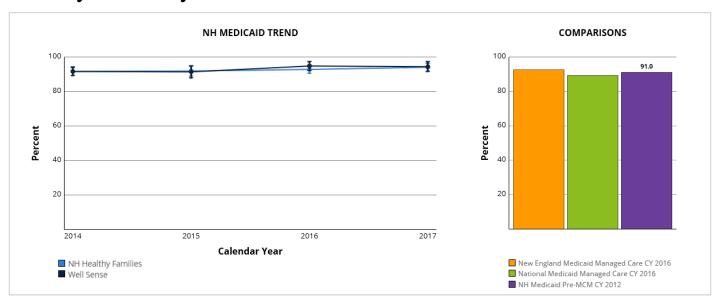
Data

Child CAHPS \circledR : Ease in Getting Special Medical Equipment or Devices for their Child - Usually or Always

TIME PERIOD	DATA SUBMITTER	MEASURE NUMERATOR	MEASURE DENOMINATOR	MEASURE RATE	CONFIDENCE INTERVAL
2015-01-01 - 2015-12-31	NH Healthy Families	13	17	‡	‡
2015-01-01 - 2015-12-31	Well Sense	12	14	‡	‡
2016-01-01 - 2016-12-31	NH Healthy Families	17	28	60.7%	42.6 - 78.8
2016-01-01 - 2016-12-31	Well Sense	8	11	‡	‡
2017-01-01 - 2017-12-31	NH Healthy Families	26	34	76.5%	62.2 - 90.7
2017-01-01 - 2017-12-31	Well Sense	18	21	85.7%	69.8 - 100.0

[‡] Data has been suppressed due to small sample size.

Child CAHPS®: Ease In Getting Care, Tests, and Treatment-Usually or Always



Data

Child CAHPS®: Ease In Getting Care, Tests, and Treatment- Usually or Always

TIME PERIOD	DATA SUBMITTER	MEASURE NUMERATOR	MEASURE DENOMINATOR	MEASURE RATE	CONFIDENCE INTERVAL
2014-01-01 - 2014-12-31	NH Healthy Families	410	447	91.7%	89.2 - 94.3
2014-01-01 - 2014-12-31	Well Sense	514	561	91.6%	89.3 - 94.0
2015-01-01 - 2015-12-31	NH Healthy Families	328	357	91.9%	89.0 - 94.7
2015-01-01 - 2015-12-31	Well Sense	223	244	91.4%	87.9 - 94.9
2016-01-01 - 2016-12-31	NH Healthy Families	401	432	92.8%	90.6 - 95.4
2016-01-01 - 2016-12-31	Well Sense	289	305	94.8%	92.2 - 97.3
2017-01-01 - 2017-12-31	NH Healthy Families	414	440	94.1%	91.9 - 96.3
2017-01-01 - 2017-12-31	Well Sense	238	252	94.4%	91.6 - 97.3

Child CAHPS®: Ease In Getting Care, Tests, and Treatment- Usually or Always - Comparators

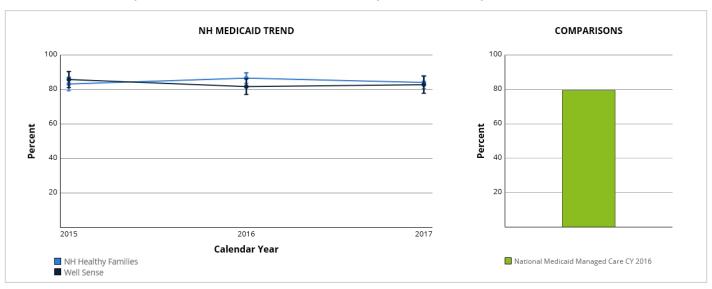
ORIGINAL ORDER	MEASURE ID	MEASURE NAME	COMPARATOR NAME	COMPARATOR TYPE	YEAR	VALUE
0	CAHPS_GP.Q15	Child CAHPS®: Ease In Getting Care, Tests, and Treatment- Usually or Always	New England Medicaid Managed Care CY 2016	Comparison Rate	2016	‡

ORIGINAL ORDER	MEASURE ID	MEASURE NAME	COMPARATOR NAME	COMPARATOR TYPE	YEAR	VALUE
1	CAHPS_GP.Q15	Child CAHPS®: Ease In Getting Care, Tests, and Treatment- Usually or Always	National Medicaid Managed Care CY 2016	Comparison Rate	2016	‡
2	CAHPS_GP.Q15	Child CAHPS®: Ease In Getting Care, Tests, and Treatment- Usually or Always	NH Medicaid Pre-MCM CY 2012	Comparison Rate	2012	91.0

[‡] Comparator value has been suppressed.

^{*} For more detail on comparators, see the related comparator section below.

Adult CAHPS®: Getting Routine or Check-up Appointments as Soon as They Were Needed: Usually or Always



Data

Adult CAHPS®: Getting Routine or Check-up Appointments as Soon as They Were Needed: Usually or Always

TIME PERIOD	DATA SUBMITTER	MEASURE NUMERATOR	MEASURE DENOMINATOR	MEASURE RATE	CONFIDENCE INTERVAL
2015-01-01 - 2015-12-31	NH Healthy Families	297	357	83.2%	79.3 - 87.1
2015-01-01 - 2015-12-31	Well Sense	187	218	85.8%	81.1 - 90.4
2016-01-01 - 2016-12-31	NH Healthy Families	408	471	86.6%	83.6 - 89.7
2016-01-01 - 2016-12-31	Well Sense	219	268	81.7%	77.1 - 86.3
2017-01-01 - 2017-12-31	NH Healthy Families	313	372	84.1%	80.4 - 87.9
2017-01-01 - 2017-12-31	Well Sense	183	221	82.8%	77.8 - 87.8

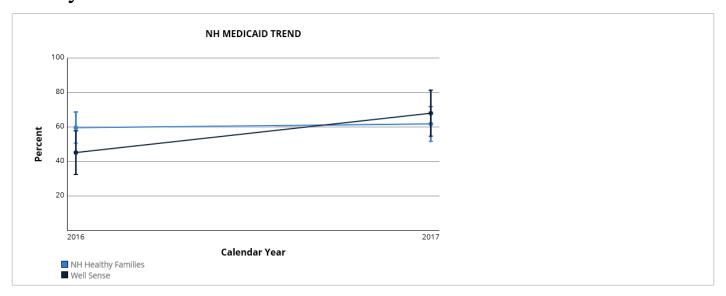
Adult CAHPS®: Getting Routine or Check-up Appointments as Soon as They Were Needed: Usually or Always - Comparators

ORIGINAL ORDER	MEASURE ID	MEASURE NAME	COMPARATOR NAME	COMPARATOR TYPE	YEAR	VALUE
0	CAHPS_CPA.Q06	Adult CAHPS®: Getting Routine or Check-up Appointments as Soon as They Were Needed: Usually or Always	National Medicaid Managed Care CY 2016	Comparison Rate	2016	‡

[‡] Comparator value has been suppressed.

* For more detail on comparators,	see the related comparator	section below.	

Adult CAHPS®: Getting Needed Care from a Doctor's Office or Clinic During Evenings, Weekends, or Holidays - Usually or Always

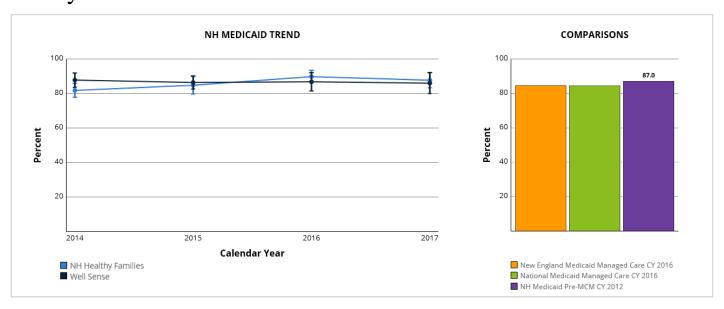


Data

Adult CAHPS®: Getting Needed Care from a Doctor's Office or Clinic During Evenings, Weekends, or Holidays - Usually or Always

TIME PERIOD	DATA SUBMITTER	MEASURE NUMERATOR	MEASURE DENOMINATOR	MEASURE RATE	CONFIDENCE INTERVAL
2016-01-01 - 2016-12-31	NH Healthy Families	68	114	59.6%	50.6 - 68.7
2016-01-01 - 2016-12-31	Well Sense	28	62	45.2%	32.5 - 57.8
2017-01-01 - 2017-12-31	NH Healthy Families	55	89	61.8%	51.7 - 71.9
2017-01-01 - 2017-12-31	Well Sense	34	50	68.0%	54.7 - 81.3

Adult CAHPS®: Getting Needed Care Right Away - Usually or Always



Data

Adult CAHPS®: Getting Needed Care Right Away - Usually or Always

TIME PERIOD	DATA SUBMITTER	MEASURE NUMERATOR	MEASURE DENOMINATOR	MEASURE RATE	CONFIDENCE INTERVAL
2014-01-01 - 2014-12-31	NH Healthy Families	292	357	81.8%	77.8 - 85.8
2014-01-01 - 2014-12-31	Well Sense	208	237	87.8%	83.6 - 91.9
2015-01-01 - 2015-12-31	NH Healthy Families	162	191	84.8%	79.7 - 89.9
2015-01-01 - 2015-12-31	Well Sense	121	140	86.4%	82.6 - 90.2
2016-01-01 - 2016-12-31	NH Healthy Families	238	265	89.8%	86.2 - 93.5
2016-01-01 - 2016-12-31	Well Sense	138	159	86.8%	81.5 - 92.1
2017-01-01 - 2017-12-31	NH Healthy Families	186	212	87.7%	83.3 - 92.2
2017-01-01 - 2017-12-31	Well Sense	111	129	86.0%	80.0 - 92.1

Adult CAHPS®: Getting Needed Care Right Away - Usually or Always - Comparators

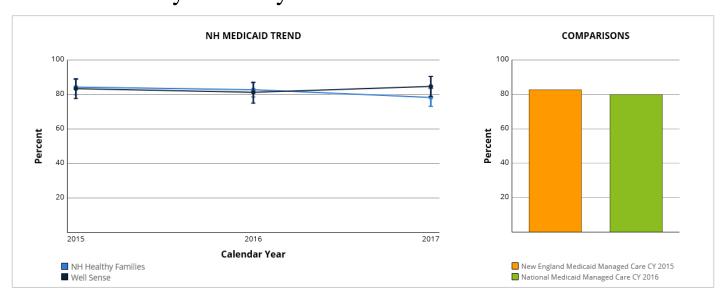
ORIGINAL ORDER	MEASURE ID	MEASURE NAME	COMPARATOR NAME	COMPARATOR TYPE	YEAR	VALUE	
0	CAHPS_CPA.Q04	Adult CAHPS®: Getting Needed Care Right Away - Usually or Always	New England Medicaid Managed Care CY 2016	Comparison Rate	2016	‡	

ORIGINAL ORDER	MEASURE ID	MEASURE NAME	COMPARATOR NAME	COMPARATOR TYPE	YEAR	VALUE
1	CAHPS_CPA.Q04	Adult CAHPS®: Getting Needed Care Right Away - Usually or Always	National Medicaid Managed Care CY 2016	Comparison Rate	2016	‡
2	CAHPS_CPA.Q04	Adult CAHPS®: Getting Needed Care Right Away - Usually or Always	NH Medicaid Pre-MCM CY 2012	Comparison Rate	2012	87.0

[‡] Comparator value has been suppressed.

^{*} For more detail on comparators, see the related comparator section below.

Adult CAHPS®: Getting Appointment to See Specialist as Soon as Needed: Usually or Always



Data

Adult CAHPS®: Getting Appointment to See Specialist as Soon as Needed: Usually or Always

TIME PERIOD	DATA SUBMITTER	MEASURE NUMERATOR	MEASURE DENOMINATOR	MEASURE RATE	CONFIDENCE INTERVAL
2015-01-01 - 2015-12-31	NH Healthy Families	215	255	84.3%	79.9 - 88.8
2015-01-01 - 2015-12-31	Well Sense	136	163	83.4%	77.7 - 89.1
2016-01-01 - 2016-12-31	NH Healthy Families	260	314	82.8%	78.6 - 87.0
2016-01-01 - 2016-12-31	Well Sense	143	176	81.3%	75.0 - 87.0
2017-01-01 - 2017-12-31	NH Healthy Families	191	244	78.3%	73.1 - 83.5
2017-01-01 - 2017-12-31	Well Sense	127	150	84.7%	78.9 - 90.5

Adult CAHPS®: Getting Appointment to See Specialist as Soon as Needed: Usually or Always - Comparators

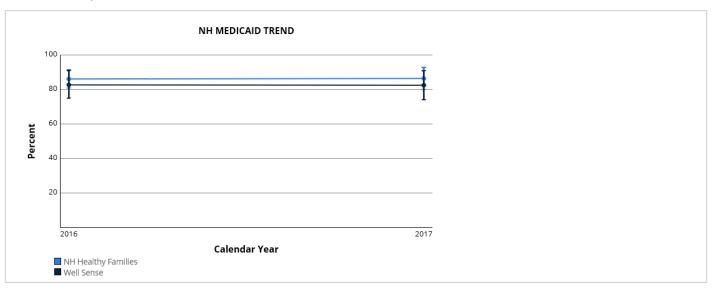
ORIGINAL ORDER	MEASURE ID	MEASURE NAME	COMPARATOR NAME	COMPARATOR TYPE	YEAR	VALUE
0	CAHPS_CPA.Q25	Adult CAHPS®: Getting Appointment to See Specialist as Soon as Needed: Usually or Always	New England Medicaid Managed Care CY 2015	Comparison Rate	2015	‡

ORIGINAL ORDER	MEASURE ID	MEASURE NAME	COMPARATOR NAME	COMPARATOR TYPE	YEAR	VALUE
1	CAHPS_CPA.Q25	Adult CAHPS®: Getting Appointment to See Specialist as Soon as Needed: Usually or Always	National Medicaid Managed Care CY 2016	Comparison Rate	2016	‡

[‡] Comparator value has been suppressed.

^{*} For more detail on comparators, see the related comparator section below.

Adult CAHPS®: Ease in Getting Treatment or Counseling: Usually or Always

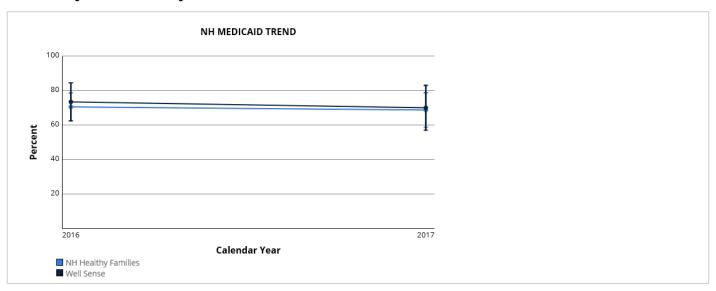


Data

Adult CAHPS®: Ease in Getting Treatment or Counseling: Usually or Always

TIME PERIOD	DATA SUBMITTER	MEASURE NUMERATOR	MEASURE DENOMINATOR	MEASURE RATE	CONFIDENCE INTERVAL
2016-01-01 - 2016-12-31	NH Healthy Families	143	166	86.1%	80.9 - 91.4
2016-01-01 - 2016-12-31	Well Sense	67	81	82.7%	75.0 - 91.0
2017-01-01 - 2017-12-31	NH Healthy Families	95	110	86.4%	80.0 - 92.8
2017-01-01 - 2017-12-31	Well Sense	66	80	82.5%	74.1 - 90.9

Adult CAHPS®: Ease in Getting Special Medical Equipment: Usually or Always

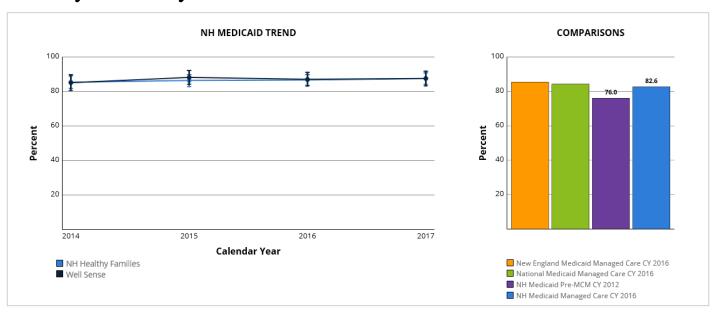


Data

Adult CAHPS®: Ease in Getting Special Medical Equipment: Usually or Always

TIME PERIOD	DATA SUBMITTER	MEASURE NUMERATOR	MEASURE DENOMINATOR	MEASURE RATE	CONFIDENCE INTERVAL
2016-01-01 - 2016-12-31	NH Healthy Families	86	122	70.5%	62.4 - 78.6
2016-01-01 - 2016-12-31	Well Sense	47	64	73.4%	62.4 - 84.5
2017-01-01 - 2017-12-31	NH Healthy Families	57	83	68.7%	58.7 - 78.7
2017-01-01 - 2017-12-31	Well Sense	35	50	70.0%	57.0 - 83.0

Adult CAHPS®: Ease In Getting Care, Tests, and Treatment: Usually or Always



Data

Adult CAHPS®: Ease In Getting Care, Tests, and Treatment: Usually or Always

TIME PERIOD	DATA SUBMITTER	MEASURE NUMERATOR	MEASURE DENOMINATOR	MEASURE RATE	CONFIDENCE INTERVAL
2014-01-01 - 2014-12-31	NH Healthy Families	311	364	85.4%	81.8 - 89.0
2014-01-01 - 2014-12-31	Well Sense	200	235	85.1%	80.6 - 89.7
2015-01-01 - 2015-12-31	NH Healthy Families	323	374	86.4%	82.9 - 89.8
2015-01-01 - 2015-12-31	Well Sense	217	246	88.2%	84.2 - 92.2
2016-01-01 - 2016-12-31	NH Healthy Families	404	466	86.7%	83.6 - 89.8
2016-01-01 - 2016-12-31	Well Sense	237	272	87.1%	83.2 - 91.1
2017-01-01 - 2017-12-31	NH Healthy Families	342	391	87.5%	84.2 - 90.8
2017-01-01 - 2017-12-31	Well Sense	204	233	87.6%	83.3 - 91.8

Adult CAHPS®: Ease In Getting Care, Tests, and Treatment: Usually or Always - Comparators

ORIGINAL ORDER	MEASURE ID	MEASURE NAME	COMPARATOR NAME	COMPARATOR TYPE	YEAR	VALUE
0	CAHPS_CPA.Q14	Adult CAHPS®: Ease In Getting Care, Tests, and Treatment: Usually or Always	New England Medicaid Managed Care CY 2016	Comparison Rate	2016	‡

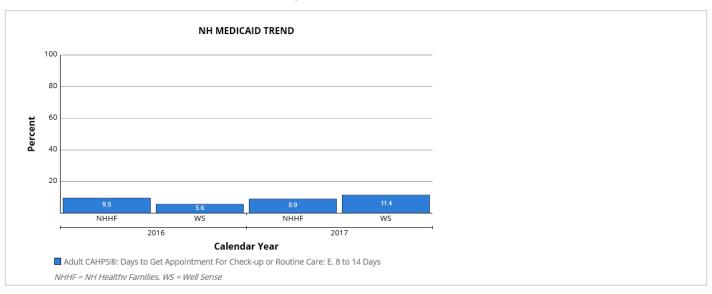
ORIGINAL ORDER	MEASURE ID	MEASURE NAME	COMPARATOR NAME	COMPARATOR TYPE	YEAR	VALUE
1	CAHPS_CPA.Q14	Adult CAHPS®: Ease In Getting Care, Tests, and Treatment: Usually or Always	National Medicaid Managed Care CY 2016	Comparison Rate	2016	‡
2	CAHPS_CPA.Q14	Adult CAHPS®: Ease In Getting Care, Tests, and Treatment: Usually or Always	NH Medicaid Pre-MCM CY 2012	Comparison Rate	2012	76.0
3	CAHPS_CPA.Q14	Adult CAHPS®: Ease In Getting Care, Tests, and Treatment: Usually or Always	NH Medicaid Managed Care CY 2016	Comparison Rate	2016	82.6

[‡] Comparator value has been suppressed.

^{*} For more detail on comparators, see the related comparator section below.

Adult CAHPS®: Days to Get Appointment For Check-up or

Routine Care: E. 8 to 14 Days



Data

Adult CAHPS®: Days to Get Appointment For Check-up or Routine Care: E. 8 to 14 Days

TIME PERIOD	DATA SUBMITTER	MEASURE NUMERATOR	MEASURE DENOMINATOR	MEASURE RATE	CONFIDENCE INTERVAL
2016-01-01 - 2016-12-31	NH Healthy Families	48	504	9.5%	6.3 - 11.2
2016-01-01 - 2016-12-31	Well Sense	16	286	5.6%	2.9 - 8.3
2017-01-01 - 2017-12-31	NH Healthy Families	39	438	8.9%	6.2 - 11.6
2017-01-01 - 2017-12-31	Well Sense	29	254	11.4%	7.5 - 15.3

REPORT DETAILS

Generated on Aug 06 2018 at 13:56

Created by user "aparna"

Measures:

Child CAHPS®: Getting Routine or Check-up Appointments as Soon as They Were Needed: Usually or Always,

Child CAHPS®: Getting Needed Care from a Doctor's Office or Clinic During Evenings, Weekends, or Holidays - Usually or Always,

Child CAHPS®: Getting Needed Care Right Away - Usually or Always,

Child CAHPS®: Getting Appointment to See Specialist as Soon as Needed: Usually or Always,

Child CAHPS®: Ease in Getting Treatment or Counseling for their Child - Usually or Always,

Child CAHPS®: Ease in Getting Special Therapy for their Child - Usually or Always,

Child CAHPS®: Ease in Getting Special Medical Equipment or Devices for their Child - Usually or Always,

Child CAHPS®: Ease In Getting Care, Tests, and Treatment- Usually or Always,

Adult CAHPS®: Getting Routine or Check-up Appointments as Soon as They Were Needed: Usually or Always,

Adult CAHPS®: Getting Needed Care from a Doctor's Office or Clinic During Evenings, Weekends, or Holidays - Usually or Always,

Adult CAHPS®: Getting Needed Care Right Away - Usually or Always,

Adult CAHPS®: Getting Appointment to See Specialist as Soon as Needed: Usually or Always,

Adult CAHPS®: Ease in Getting Treatment or Counseling: Usually or Always,

Adult CAHPS®: Ease in Getting Special Medical Equipment: Usually or Always,

Adult CAHPS®: Ease In Getting Care, Tests, and Treatment: Usually or Always,

Adult CAHPS®: Days to Get Appointment For Check-up or Routine Care: E. 8 to 14 Days

Max Time Periods: 5

Organizations: Medicaid Care Management: NH Healthy Families, Medicaid Care Management: Well Sense (not aggregated)

Data Publish Statuses: Published

Data has been suppressed due to small sample size.

Citation: NH Department of Health and Human Services. Office of Quality Assurance and Improvement. Report generated on Aug 06 2018 at 13:56. Created by user "aparna". [http://medicaidquality.nh.gov]

Disclaimer: While the NH Department of Health and Human Services - Office of Quality Assurance and Improvement makes every effort to post accurate and reliable information, it does not guarantee or warrant that the information on this website is complete, accurate or up-to-date and assumes no responsibility for the use or application of any posted material.