

Quarterly MCM Quality Presentation Schedule and Topics

Quarter	Date and Time	Presenter	Location	Report Topics
CY Qtr-4	11/15/2016 10:30-12	DHHS QAI	Legislative Office Building 33 N State St. Concord, NH Rooms 210-211	<ul style="list-style-type: none"> • HEDIS Report • CAHPS Report • NCQA Quality Summary • Behavioral Health Member Satisfaction Surveys
CY Qtr-1	2/9/2017 10-12	MCOs	NH Hospital Association 125 Airport Road Concord, NH Conference Room 1	<ul style="list-style-type: none"> • MCO Annual Report • Performance Improvement Plan Update • Provider and Member Advisory Board Reports • Quality Assurance and Program Improvement plans • Provider Satisfaction Survey
CY Qtr-2	4/13/2017 10-11:30	External Quality Review Organization	TBD	<ul style="list-style-type: none"> • EQRO Technical Report
CY Qtr-3	7/10/2017 10-12	DHHS QAI	NH Hospital Association 125 Airport Road Concord, NH Conference Room 1	<ul style="list-style-type: none"> • General Medicaid Quality Operations • Network Adequacy • Quality Studies • Member Focus Groups